

# **January 2025 Message from Your Board**

**January 2025!** Wow, this came quickly!

As we previously shared, the Board of Directors accepted a proposal from Great Plains Benefit Group. GPBG is a consultant company that performs comprehensive operations assessment and analysis. They have facilitated this process for many businesses in North Dakota and around the U.S. They have facilitated surveys to Members, Focus Groups, and in person interviews with all employees of NPRWD and all Board of Directors. The Focus Groups comprised of member names that The Board of Directors submitted to Great Plains. Great Plains also facilitated random invites to Members. We will receive their comprehensive report at our January 28<sup>th</sup> meeting. This would be a good meeting to attend and witness first-hand the analysis our members have given.

We are busy planning and organizing our 2025 Annual meeting. This is The Board's personal invite to you, the members, to share with us any ideas, or suggestions you would like the Board to consider for the Annual Meeting. Please know that issues help us correct and move forward. Please put in writing, sign your name, phone number and email to [nprwd@nprwd.com](mailto:nprwd@nprwd.com), or drop off at The North Prairie Office located at 3811 Burdick Expressway East, by February 28<sup>th</sup> at 5:00 p.m. The Board will review and discuss everything submitted and signed, in our March Board Meeting.

Reminder: All Board meetings are on the 4<sup>th</sup> Tuesday of the month at City of Minot's Public Works Building.

If you have any questions or concerns, please contact our General Manager at [teresas@nprwd.com](mailto:teresas@nprwd.com) or stop in and have a cup of coffee and visit with her. Our door is always open and positive input and ideas are welcome.

North Dakota Januarys are chilly, so stay warm. Take care, and as always – we continue to appreciate you the Member and do our very best to serve North Prairie Water's best interests.